**Rustic France**

**TERMS AND CONDITIONS**

**Enquiries**

Enquiries regarding availability may be made by email, telephone or via our website [www.rusticfrance.com](http://www.rusticfrance.com) where you may download a booking form and a copy of our Terms and Conditions.

**Deposit**

A 25% deposit of the total accommodation price is payable at the time of booking.

Once funds are cleared we will confirm the reservation. The reservation cannot be held unless the completed booking form is returned by e-mail within 48 hours.

**Payment and Balance**

The remaining balance is due no later than 8 (eight) weeks prior to arrival.

A £150 security deposit per gîte is also payable 8 (eight) weeks prior to arrival.

**Cancellation**

Cancellation must be made in writing (or by e-mail) and the following charges will apply:

• If the notice of cancellation is received more than 8 (eight) weeks before the start of the holiday, you will remain liable to pay 50% of the total accommodation price.

• If the notice of cancellation is received between 8 (eight) and 6 (six) weeks before the start of the holiday, you will remain liable to pay 50% of the total accommodation price.

• If the notice of cancellation is received between 6 (six) and four (4) four weeks before the start of the holiday, you will be liable to pay 75% of the total accommodation price.

• If notice of cancellation is received less than 4 (four) weeks before the start of the holiday, you will remain liable to pay 100% of the total accommodation price.

We recommend you take out appropriate holiday insurance to cover the possibility of you having to cancel your holiday.

The addresses for notice of cancellation is:

[rusticfrance@gmail.com](mailto:rusticfrance@gmail.com) and/or

**S. J. Brett, La Gaillochonnière, 2 Rue du Tilleul, Les Alleuds, 79190 Alloinay, France**

**Services**

From May to September inclusive, the total accommodation price includes all electricity (except the use of electric heaters), gas bottles and water charges.

From October to April inclusive, logs for the wood burning stove in the Stonemason’s Barn are also included.

Costs for the oil central heating will be charged separately for the Tobacco Barn at the end of the holiday.

Bed linen is included in the cost of your holiday, as are bath and pool towels.

Changeover During July and August the changeover day is Saturday.

Your gîte will be ready from 4 pm onwards on the day of arrival.

If you are going to be late we ask that you let us know.

The gîtes are to be vacated by 11 am on the morning of departure.

**Guest Responsibilities**

Only guests listed on the booking form may occupy the gîte or use Rustic France facilities. If you want to make a change to your guest list, you must do this in writing before your stay.

We reserve the right to refuse your party admission to the gîte and/or ask that your party leaves immediately if prior notifications of any changes are not received.

A £150 security deposit is payable for each gîte 8 (eight) weeks before the start of your holiday. In the absence of damage or the need for additional cleaning your deposit will be refunded, in full, within 14 (fourteen) days of departure.

Guests are responsible for respecting the gîte, its contents and amenities and for leaving it in good order and in a clean condition. Failure to do so may result in the deduction of all or part of your security deposit, together with any additional sums required to make good the damage caused.

If any serious damage is caused, we reserve the right to treat your holiday as cancelled (full cancellation charges will apply) and will require that you and your party leave the property immediately.

Children must be supervised at all times, and minors will not be given access to the pool and pool area without an adult present.

**Baby Equipment**

Stairgates are fitted at the top of the stairs in the Tobacco Barn and Stonemason’s Barn. Cots are available and must be reserved at the time of booking.

We have a few other items of baby equipment available, please contact us for details.

Use of all baby equipment is at your own risk.

**Amenities/Facilities**

Use of the gîte, its contents, equipment and all other amenities/facilities (including the swimming pool) are used entirely at the guests own risk. The owners cannot accept responsibility for injury, loss or damage to the guest and others included in their party, or their belongings including motor vehicles.

The owners of the property are not held responsible for any loss or inconvenience that may be suffered because of unforeseen breakdown in the pumping/filtration or any other equipment used in the swimming pool.

The owners reserve the right to close the pool or restrict the hours of swimming for any period of time in circumstances which they believe, in their absolute discretion, to be necessary in the interests of health and safety.

**Rustic France Website**

Our website is updated regularly.

We aim is to offer complete transparency and honesty in our precis of the gîte complex.

Every effort is made to ensure the accuracy of the details provided, the representations and descriptions therein will not give rise to any liability on the part of the owners.

Every effort will be made to notify any detailed changes prior to the start of your holiday.

**Smoking Policy**

Smoking is NOT permitted in any of the gîtes, or around the pool and terrace.

**Pets**

Unfortunately, we do not accept pets

**Wheelchair Access and Disabled Visitors**

Access from each car parking area and to each gîte is level and graveled. Access to the sunbathing terrace and pool area is via a ramp. There is no disabled access or equipment into or out of the swimming pool itself. The Stonemason’s Barn does not have disabled access and is not suitable for wheelchair users. The Tobacco Barn has level access and a downstairs bedroom with en suite bathroom. However, the bath is a roll top bath and there is a step to access the shower.

**Supplemental Charges**

• Central heating if used is charged locally and is payable at the end of your stay

• Rustic France Pizza evening is charged at 5 euros per person and is payable on the evening

• Please contact us for prices of arrival shops and arrival meals

**Discounts**

• From 2018 onwards a 10% discount will be applied if the holiday start date is less than 2 (two weeks) away

• From 2018 onwards a 10% discount will be applied for a booking of longer than 4 (four) weeks

• Prices for short breaks are available on request

• Winter and long-term rental rates are available on request

**Our Contact Details**

You can contact us:

By email at: [rusticfrance@gmail.com](mailto:rusticfrance@gmail.com)

By post at: **S. J. Brett, La Gaillochonnière, 2 Rue du Tilleul, Les Alleuds, 79190 Alloinay, France**

By phone at: +33 (0) TBA549 29 01 35 or + 44 (0) 7472 277673

If you have any special requests or require further information, advice or wish to discuss any points not mentioned here, please contact us and we will do our best to help.